

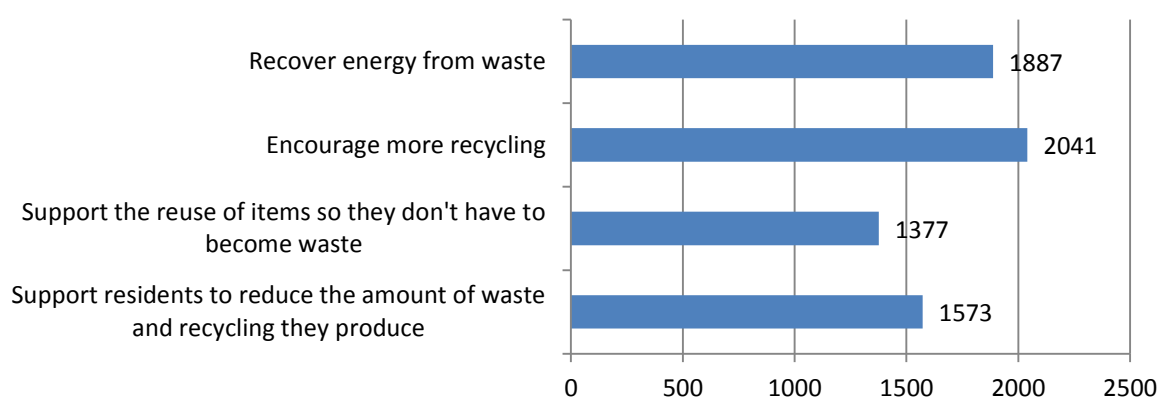
Results of Waste and Recycling Survey 2017

The council wants to develop a new waste management strategy in order to shape how we collect and manage household waste and recycling in Wiltshire over the next 10 years. We undertook a public consultation in order to ensure that our strategy is representative of Wiltshire residents' opinions on the future delivery of household waste management services. A total of 3,875 responses were received during the consultation period of 4 September to 14 November 2017.

Please find below the quantitative responses to the consultation. Some questions allowed more than one response, or could be answered with free-text. These have been identified throughout.

Waste and Recycling Priorities

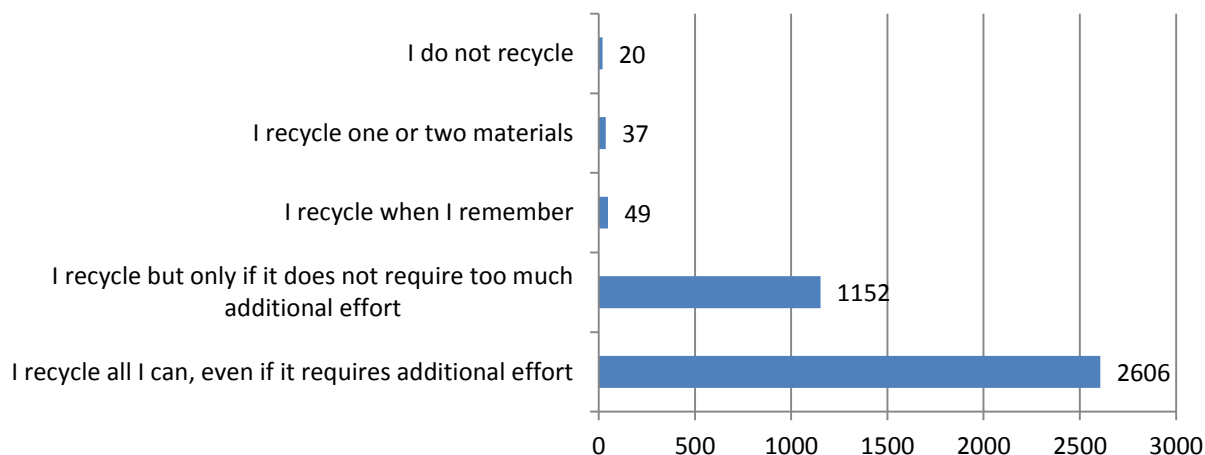
Qu 1. Wiltshire Council aims to reduce, reuse and recycle waste. If this cannot be done, we try to recover energy from waste where possible. Our least preferred option is to landfill waste. Which of the following do you think should be our priorities?
(up to two options could be chosen)



Qu 2. How strongly do the statements below reflect your attitudes and opinions on recycling at home?
(one option per question could be chosen)

	Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree
Recycling is easy	1125	1692	383	523	99
I understand the benefits of recycling	2927	817	53	14	13
Recycling is important to help the environment	3065	662	82	20	13
I find recycling fits into my normal routine	1835	1386	327	216	69
I would like to be able to recycle a wider range of materials	2864	634	227	74	35
I understand the recycling system in Wiltshire	1136	1483	650	418	140
I try to buy food and goods with reduced or recyclable packaging	827	1231	1242	385	145

Qu 3. Which of these statements best describes how you currently recycle at home?
(one option could be chosen)



If you do not recycle, please state why

Open text responses

Qu 4. The council must continue to review its services to ensure that they are efficient in order to achieve necessary budget savings. In previous years, we have reviewed our waste collection rounds to maximise efficiency, reduced opening hours and days at household recycling centres, charged for the collection of garden waste, and introduced permits for vans and trailers at household recycling centres.

Do you have any ideas of how we could make further savings from the waste and recycling budgets? For example we could charge for certain materials at our household waste recycling centres which are not household waste (soil, rubble and tyres).

Open text responses

Encouraging Recycling

Qu 5. Which form of communication would most encourage you to recycle more at home?

(up to two options could be chosen)

More information available on the council's website	555
Regular emails from the council's waste and recycling team with recycling information and updates	693
Social media updates from Wiltshire Council regarding recycling information and facts	451
Stickers on the bin specifying what can and can't go into them	1883
An information leaflet posted to all households	1265
None of these I recycle all I can anyway	1168

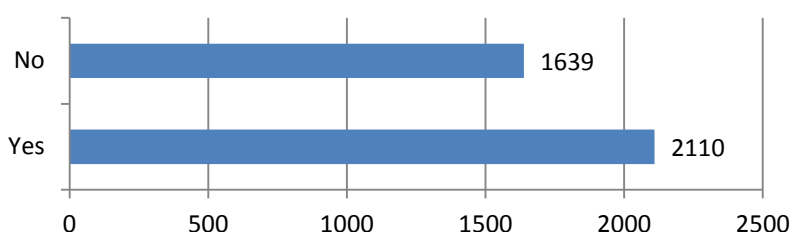
Qu 6. Which of the following would most encourage you to recycle more at home?
(up to two options could be chosen)

Information on comparative costs of putting recyclables into the non-recycled waste bin	716
Information on comparative environmental impacts of putting recyclables into the non-recycled waste bin	779
If there was an incentive for you to recycle more	1197
If there were penalties in place for not recycling	410
None of these I recycle all I can anyway	1951

Qu 7. What one thing would encourage you to recycle more?

Open text responses

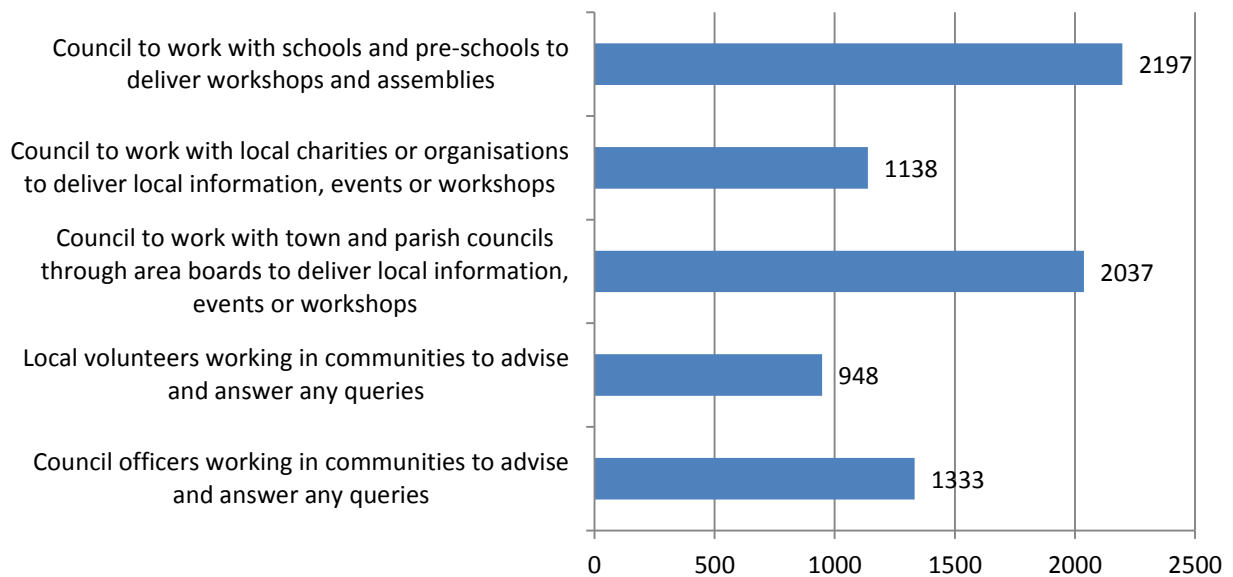
Qu 8. Would you be more likely to increase your recycling if local charities or community projects were to financially benefit from an increase in recycling?



Qu 9. How do you currently dispose of the below items?
(one option per question could be chosen)

	Blue lidded recycling bin	Black recycling box	Household recycling centre	Ordinary waste bin
Cans	98	3479	133	131
Glass bottles and jars	66	3574	142	57
Plastic bottles	3637	76	66	38
Plastic pots, tubs and trays	1749	70	620	1360
Paper	216	3150	215	229
Cardboard	3590	116	95	33
Clothing (excluding charity shop donations)	48	1118	1669	695
Food and drink cartons	1091	92	666	1918
Shredded paper	879	1074	505	975
Aerosols	146	1786	500	1311
Small electrical items	11	37	3090	611
Batteries	5	60	2711	806
Plastic bags/plastic film	292	23	618	2746

Qu 10. Which of the following do you think would be the best way to work with you and your community on waste and recycling?
(up to three options could be chosen)

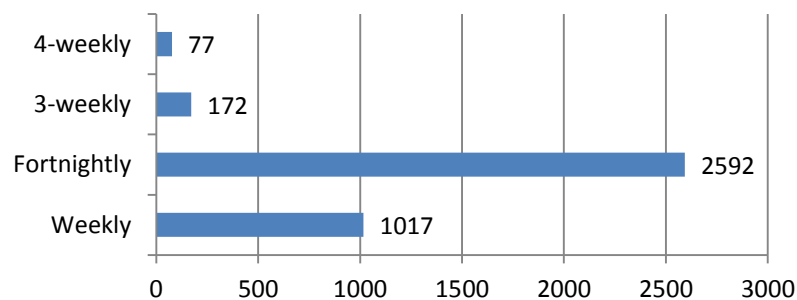


Waste and Recycling Collections

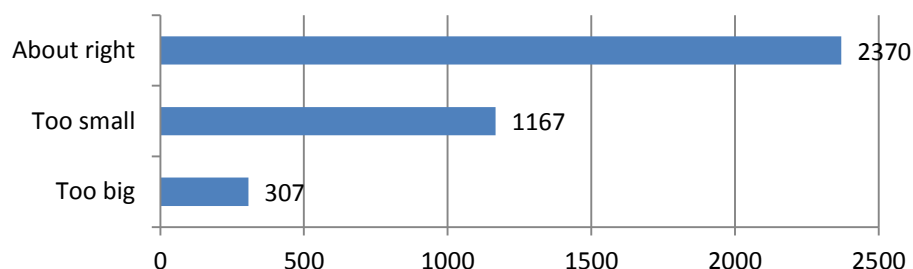
From 30 July 2018 recycling collections in Wiltshire will change and will become easier. Residents will be able to recycle all of the materials they currently put in the black box (excluding glass) in their blue-lidded recycling bin, as well as their plastic bottles and cardboard. From this time, you will also be able to recycle plastic pots, tubs and trays and food and drink cartons in the blue-lidded bins. Glass will continue to be collected from the black box. We plan to continue this as a fortnightly collection.

Over the next 10 years, further service changes may be required.

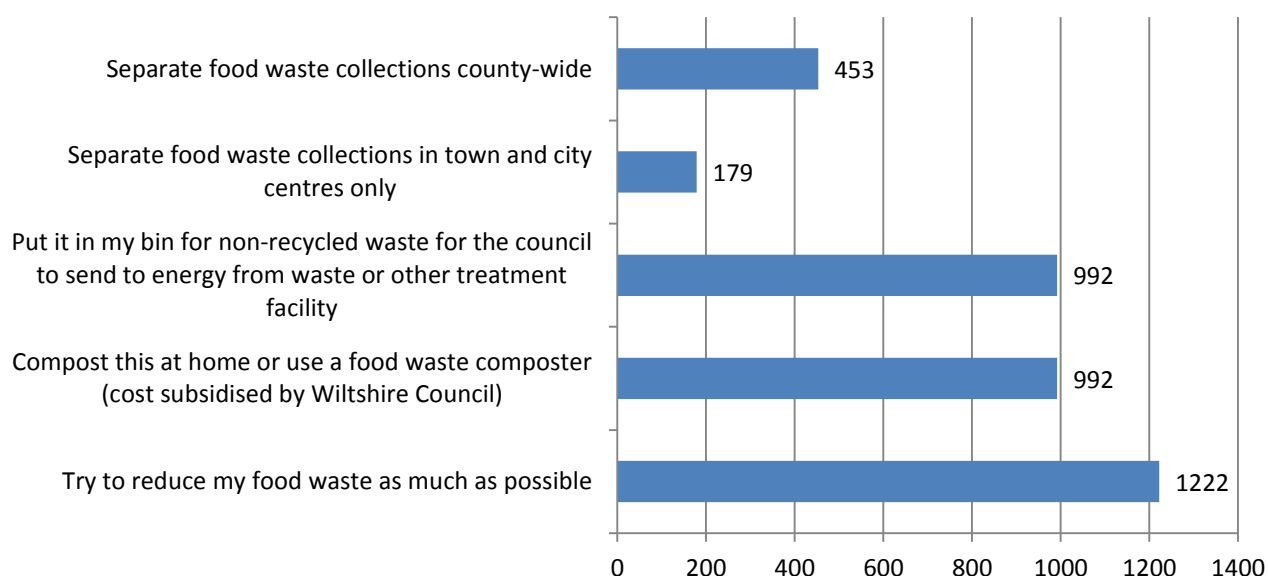
Qu 11. Do you think that your recycling should be collected:
(one option could be chosen)



Qu 12. With the increase in the range of materials that you will be able to recycle at home from 30 July 2018, do you think that the size of your non-recycled bin will be:
(one option could be chosen)

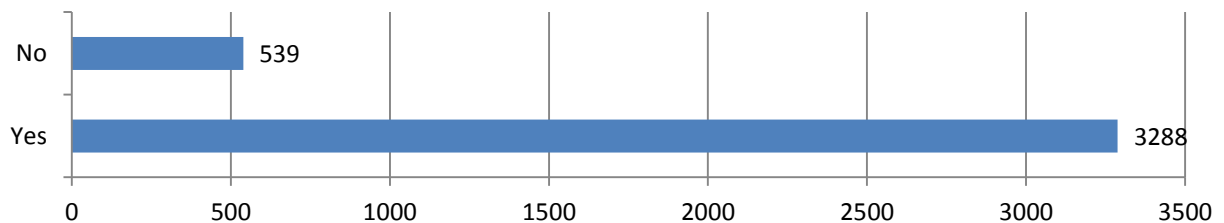


Qu 13. Currently the council does not collect food waste separately. The reason for this has been that separate collections are very expensive to operate, particularly in large rural counties such as Wiltshire and it is usual practice to collect food waste weekly. In addition, other local authorities have introduced food waste collections but found they did not collect as much food waste as hoped due to people reducing their food waste once they saw how much they were throwing away, people not producing much food waste, or people not wanting to store food waste in a separate container. How would you prefer to manage your food waste?
(one option could be chosen)

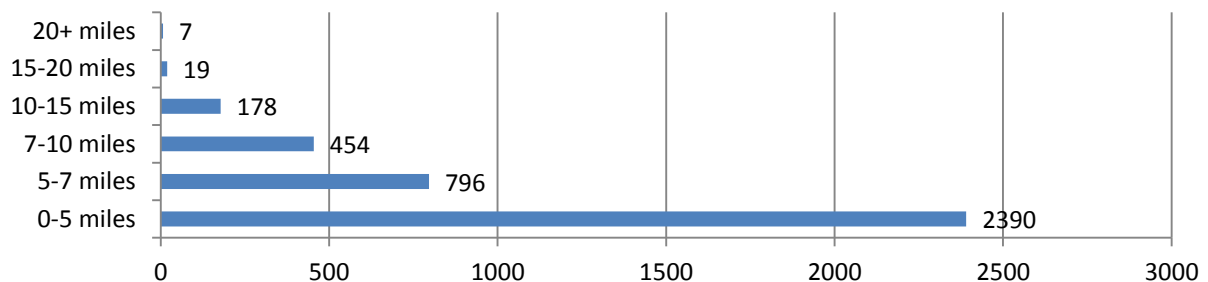


Household Recycling Centres

Qu 14. Household recycling centres are available for Wiltshire residents only and, due to the cost of waste disposal, we believe that non-Wiltshire residents using these sites currently have a significant financial impact. Would you be happy to apply for a free 'Resident Permit' or provide proof of residency at the household recycling centre? There would be no limit on the number of visits householders could make. (one option could be chosen)



Qu 15. How far do you currently have to travel to your nearest household recycling centre?



Qu 16. Which of the following might encourage you to travel further to a household recycling centre?

(one option per question could be chosen)

	Yes	Maybe if not too far	No, I don't want to travel any further
If there was reduced queuing	772	720	1937
If there were longer opening hours	1149	788	1499
If it was open 7 days a week	1305	766	1415
If it was a larger site with more bins	908	690	1673
If it was easier to access the site	943	660	1690
If there were less steps/bins themselves were easier to use	745	657	1756
If there was a reuse shop and/or charity type collection area	1294	793	1327

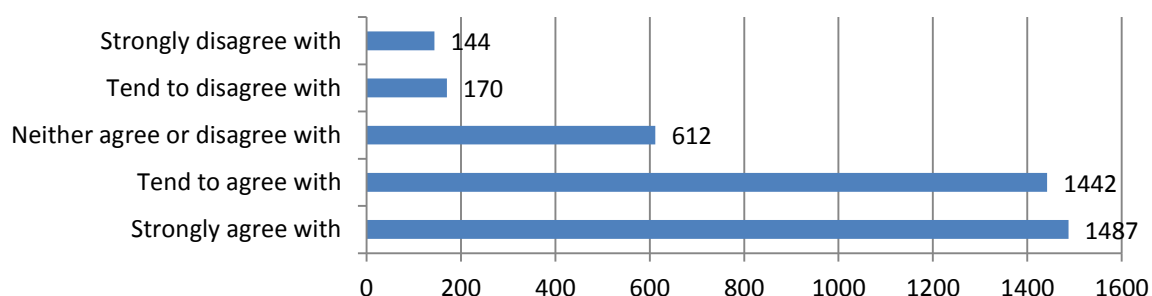
Qu 17. Which of the following household recycling centres do you use in Wiltshire?
(could chose as many options as needed)

	Mainly use	Occasionally use
Amesbury	264	245
Devizes	323	224
Everleigh	336	119
Honeyball, near Calne	350	90
Marlborough	301	130
Melksham	245	254
Purton	189	47
Salisbury	564	212
Stanton St Quintin	471	173
Trowbridge	406	145
Warminster	232	81
I use one elsewhere	142	130
I use other methods to recycle	133	187

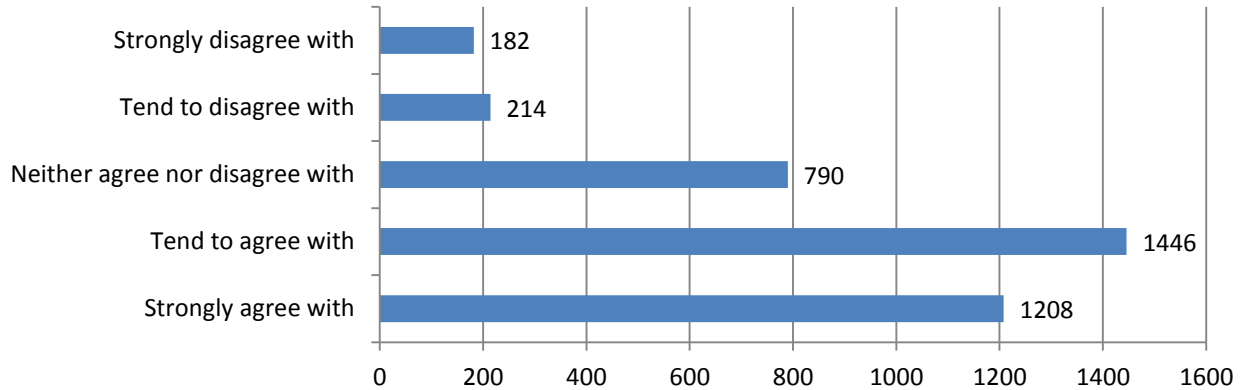
Currently 110,000 tonnes per year of Wiltshire households' non-recycled waste is diverted from landfill in two ways. Around 22 bin lorry loads of waste a day are sent to a mechanical biological treatment facility in Westbury where the waste is shredded, dried and becomes a fuel. This fuel is then sent to other European countries for use in energy from waste plants. In addition, nine articulated lorry loads of waste are sent daily to an energy from waste plant near Slough where waste is burnt to generate energy for export to the national grid. The Environment Agency are the regulatory body responsible for issuing environmental permits for the operation of waste management facilities. These permits contain conditions to protect human health and the environment.

More information on energy from waste plants can be found in a document published by the Department for Environment, Food and Rural Affairs: 'Energy from waste A guide to the debate' via the following link
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/284612/pb14130-energy-waste-201402.pdf

Qu 18. If it was financially beneficial, would the council building an energy from waste plant within Wiltshire be something that you:
(one option could be chosen)



Qu 19. The majority of energy from waste plants are built at a large scale to ensure that the fee charged is affordable for each tonne of waste disposed. Although the affordable technology does not yet exist, if it did and it was financially beneficial, would the council building small scale, community based energy from waste plants within your community in Wiltshire be something that you;
(one option could be chosen)

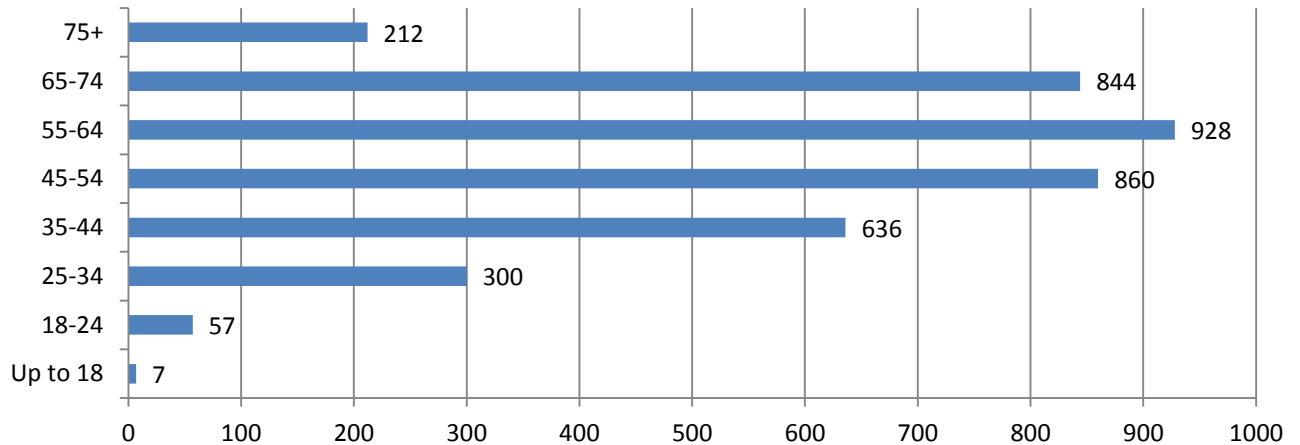


About you

Qu 20. What is your post code - we use this to map responses not to identify you.

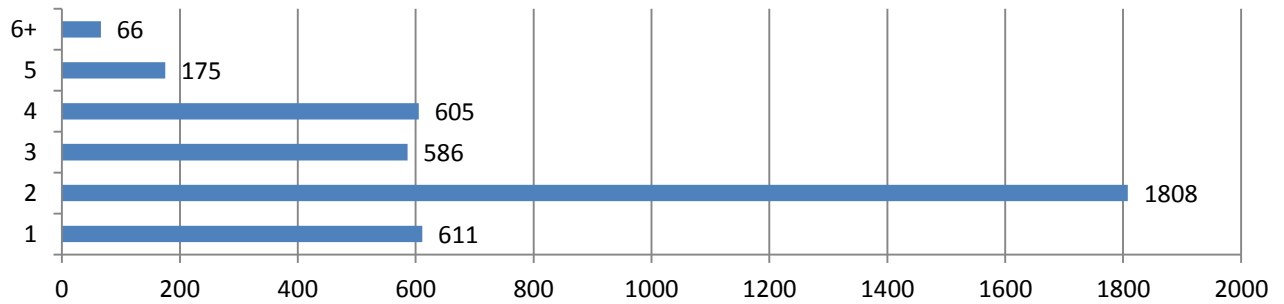
Not published.

Qu 21. What is your age range?
(one option could be chosen)



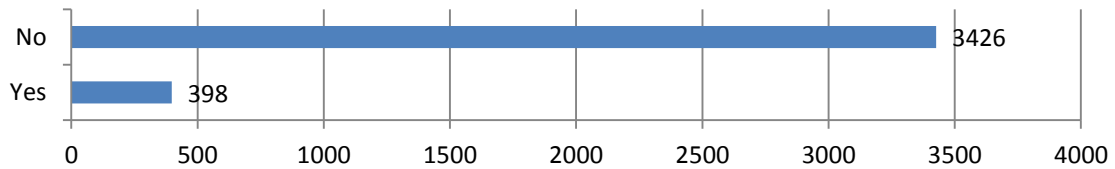
Qu 22. How many people live in your house?

(one option could be chosen)



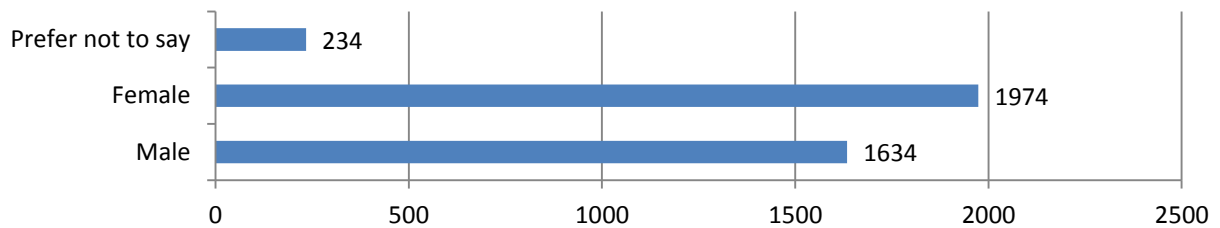
Qu 23. Would you be interested in becoming a local recycling or composting champion?

(one option could be chosen)



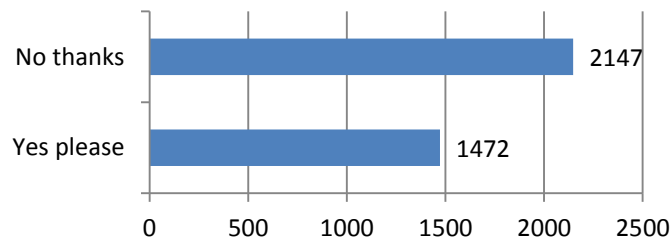
Qu 24. Are you?

(one option could be chosen)



Qu 25. Would you like to receive email updates about the following?

Information on progress of the Council's waste strategy:



General information on waste and recycling collections and changes to services:

